Help

   ---regarding www.reachgoodsoft.com

To download the upgrade tool or firmware, you have 2 ways:

1) **FTP downloading**---It the downloading was interrupted anytime, the downloading will

continues automatically from breaking point. We recommend you use the FTP tool to download.

a.   Download the FTP tool. The FTP tool is in "FileZilla" folder.
b.   Install "FileZilla_3.3.2.1_win32-setup".
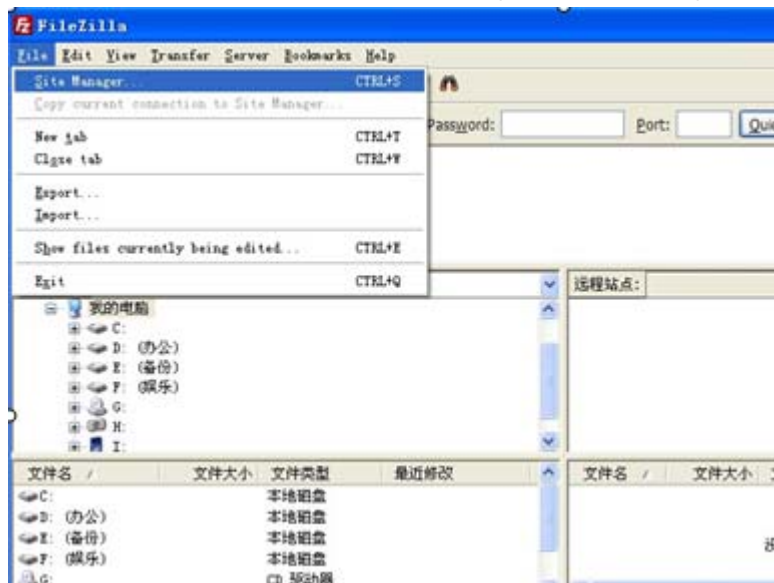c.   Run "FileZilla", click "File-Site Manager..."as below Fig 1.

Fig 1

d.   Refer to Fig 2, click "New Site",
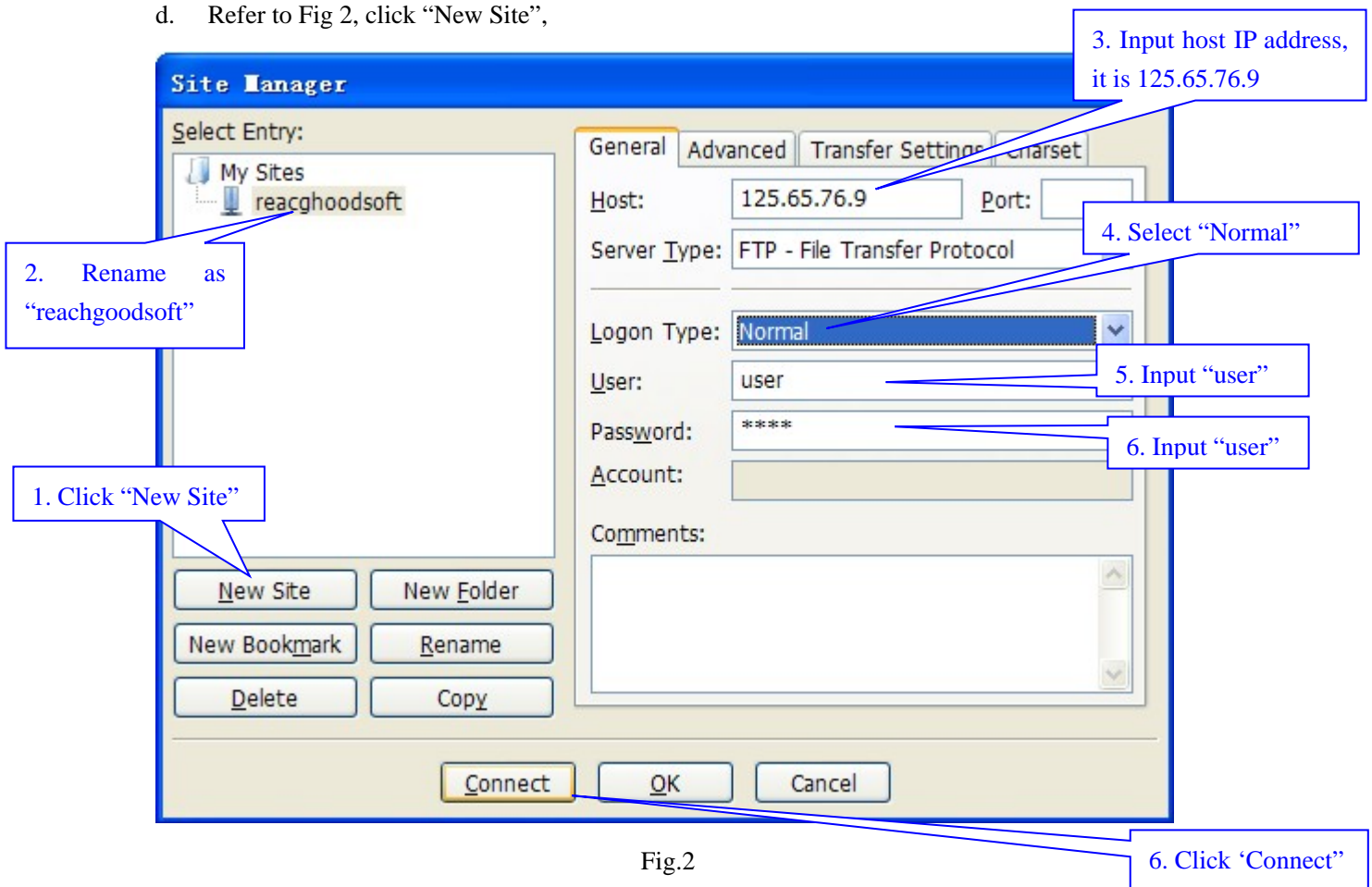

3. Input host IP address, it is 125.65.76.9

4. Select "Normal"

5. Input "user"

6. Input "user"

2. Rename as "reachgoodsoft"

1. Click "New Site"

6. Click 'Connect"

Fig.2

e.   Refer to Fig 3.

Left side is your local content. Select the target saving path for the files.

Right side content is the files on the servers. Double click the target file, it will start downloading.
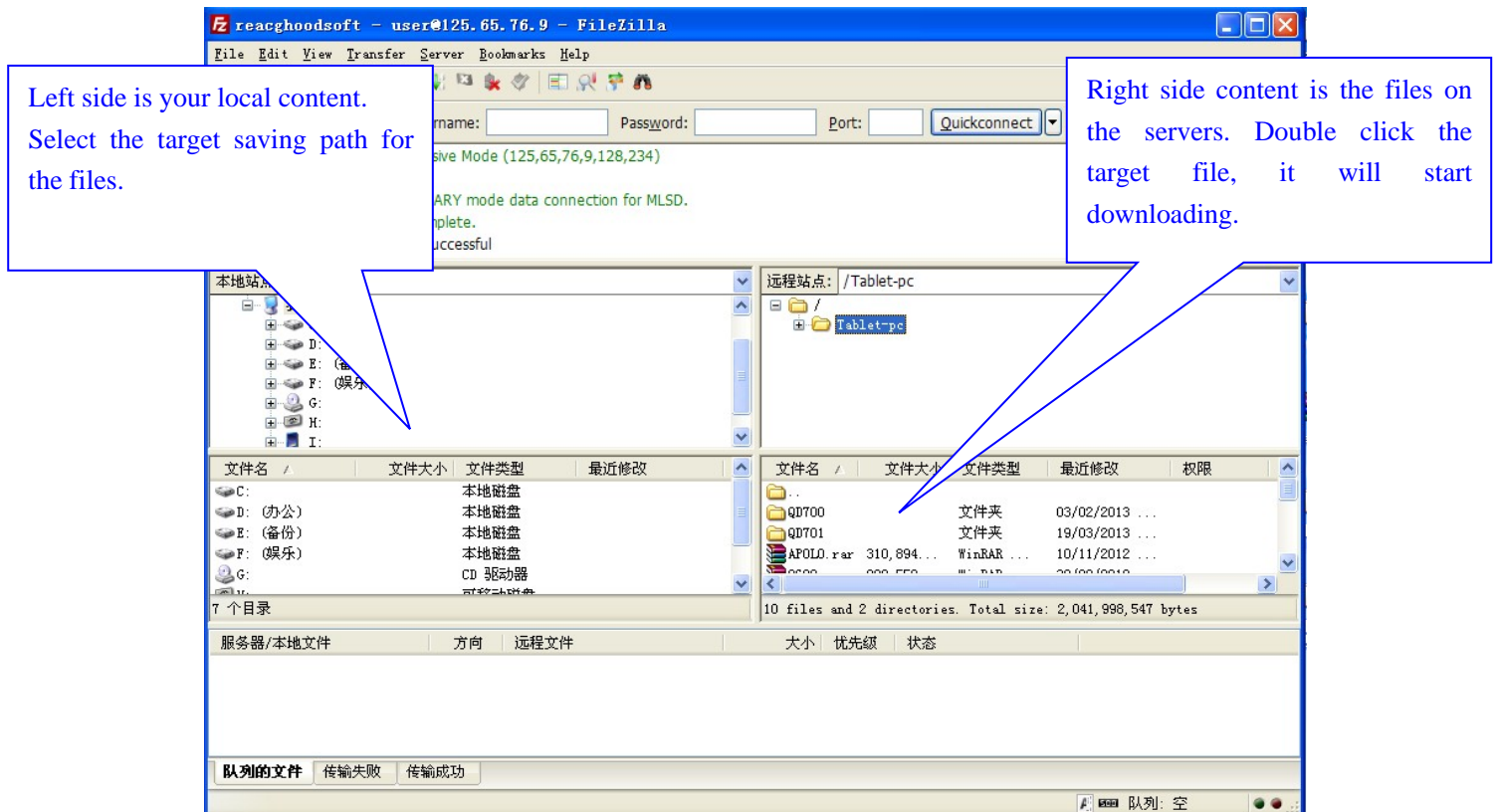
Fig 3

2) **Website downloading**---You must finish the downloading by 1 time, if you failed, you must re-download the target files completely once again. We do not recommend you to use it.

STEP BY STEP:
a.   Click the Internet Explorer => input full website "ftp://www.reachgoodsoft.com" (NOTES: starts with "ftp://", BUT NOT "http://"), as Fig 4.
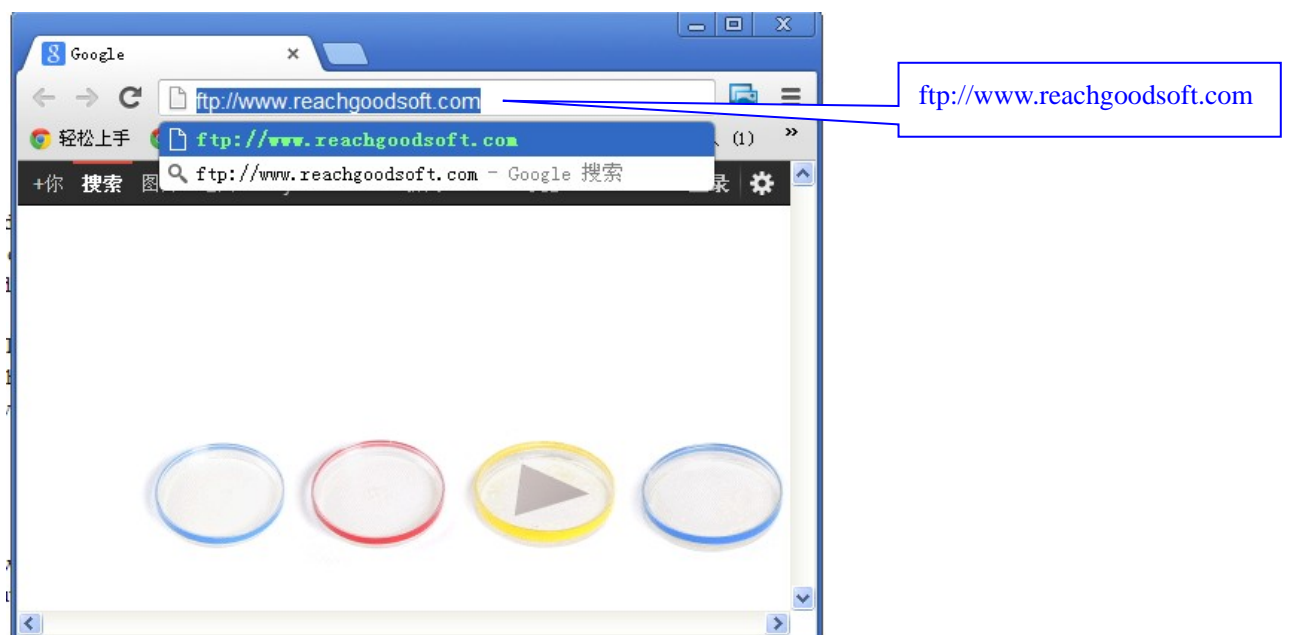

ftp://www.reachgoodsoft.com
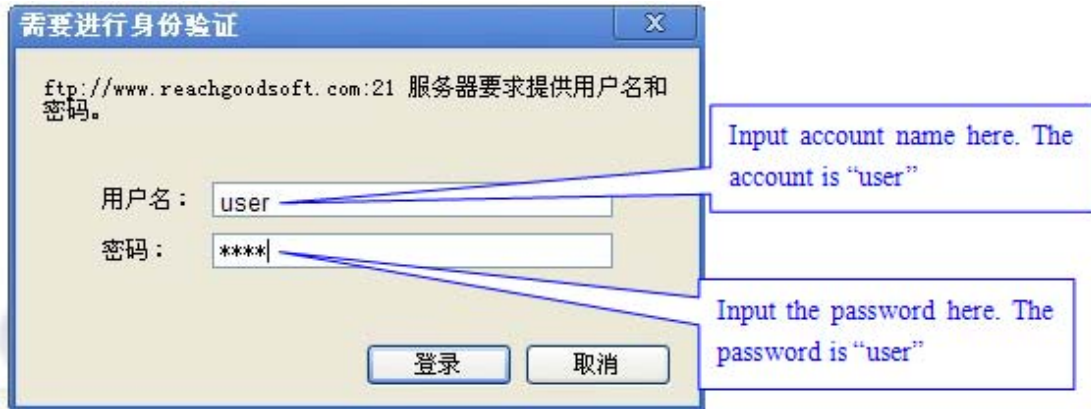
Fig 4

b.   Input user name and password, as Fig 5.

Fig 5

c.   After accessing, you will as Fig6.

Fig 6